



### Welcome to Your Volunteer Day at JA BizTown Pet Adoption Center

We appreciate all your assistance today in making this an outstanding learning experience for the employees in the Pet Adoption Center. Please dispose of any coffee, juice, or soda in The JA Café **BEFORE** students arrive. You may have bottled water in your business throughout the day.

# Your Day

- Pet Adoption Center provides Veterinary Wellness Checkups, Pet Adoptions, Pet Grooming, Photo Booth pictures and other pet-related merchandise for sale.
- When the citizens arrive, they will sit in the common area. We encourage you to listen to the orientation. It will have many reminders for you.
- At the end of the orientation, the employees will report to you. Please hand out neck wallets and direct them to begin their work.
- This Volunteer Guide breaks out the day into its main parts:
  - Business Start-up
  - First Work/Break Rotation
  - Mid-Day Banking Meeting & Reminders
  - Second Work/Break Rotation and Clean Up





#### VOLUNTEER GUIDE TO START-UP BUSINESS MEETING

During your business start-up meeting with the students after the orientation, **please be sure to complete the following**.

- 1. Point out the Pet Adoption Center red scrub shirts. Explain that they may wear these if they wish. It is optional.
- 2. Introduce yourself and other volunteers.
- 3. Make sure that the CEO has the **JA BizPrep** envelope containing work that the students completed at school. They will need these pages throughout the day.
- Ask the CEO for the yellow Business Costs Sheet. Hand out neck wallets according to student job placement. Please double check First and Last names are written on the Costs Sheet. When you have finished, give the yellow sheet to the CFO.
- 5. Tell the CFO to go to their desk and begin processing the payroll, following the instructions on their computer.
- 6. Explain that all workers should now read their **job tasks** either on their desk or on their computer.
  - The CFO will print payroll checks, then give the CEO to sign.
  - The CEO will distribute direct deposit forms to all employees and collect them when filled out.

a. Prepare the Bank bag on the desk with items listed in CEO instructions.

- b. Sign and distribute paychecks.
- c. Review the Opening Speech for the Town Hall Meeting.



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- The Sales Associate will help set prices, arrange the display, set up and learn how to operate the sales Computer.
- The Grooming Technician will read the Grooming Technician Procedure Sheet found on the examination table.
- The Grooming Technician and Veterinarian will read the benefits of adoption, microchipping, pet owner pledge, and feelings tabs on the examination table flip chart.
- The Veterinarian will read the Veterinarian Procedure Sheet on the examination table.
- 9. All Pet Adoption Center employees remain in the business until it is time for the **Opening Town Meeting.** (They may go to the restroom.)

You will use the next page for information on the first work/break rotation.





#### **GUIDE TO THE FIRST WORK/BREAK ROTATION**

- The CEO will take the Bank bag to the business window at Central Bank during the first red break. They will ask each employee to make their pledge to JA Charitable Giving using the Pledge card on their desk. Later in the day they will be interviewed by JABT Live.
- The CFO will continue paying bills when invoices arrive and begin to deposit business income.
- The Grooming Technician will begin with the grooming procedures.
- The Veterinarian will begin Pet Exams and Rabies vaccinations.
- The Sales Associates will assist customers with sales, pet adoptions, and Photo Booth pictures on the sales computer.





## **Mid-Day Meeting**

# All citizens will be called to a meeting after all first break rotations are complete.

- 1. Listen for JA staff to direct all citizens to sit in front of the gazebo. Citizens should bring their personal checkbooks and a pencil.
- 2. After the meeting, citizens will return to their businesses and get ready for their final break.

# Please Remind Students:

- To eat their lunch in The JA Café. (You may eat your lunch during the second break with your student as well.)
- Spend their money, it will be their final opportunity to shop.
- Return to work at the end of their break.

Go to the next page for instructions on things to look for during the second work/break rotation.





### **GUIDE TO THE SECOND WORK/BREAK ROTATION**

- The CEO will assist with retail sales if necessary.
- The CFO will continue to make deposits to pay back their loan. They will
  prepare the Blue Profit/Loss Report at the end of the day during the last
  green break to be read at the Closing Town Meeting.
- Sales Associates will continue keeping track of adoptions per break and all sales on the computer.





#### END OF DAY – CLEAN UP

- Employees should make their workstations look like they did at the beginning of the day.
- Please collect the **job neck wallets**, empty them, and return to the original place.
- The CFO should remove all papers from folders and place them in the recycle bin.
- Any papers that have been written on should be placed in the recycle bin.
- Pencils and scissors are returned to pencil cups on each desk.
- Any clothing worn has been returned to its original location.
- Make sure all wellness checkup equipment is placed in the correct location.

#### We will e-mail a survey so you may provide feedback to us about your day.

If you would like information on how to support our JA Programs, please see a staff member. We are always looking for volunteers or a donation to sponsor a student at JA BizTown for as little as \$25.00

#### Thank you for your help! We cannot do it without you!